

PUBLIC - Recently Closed Complaints Log

Case ref	City or Parish	Complainant	Date Received	Nature of Complaint	Status / updates	Officer
2026/15	Parish Cllr	1 x Resident	30/07/2026	Cyber flashing incident	The Deputy monitoring officer determined that the Parish Councillor was not acting in a capacity as a Parish Councillor at the time. However, due to the nature of the offence a PIPoT referral has been made to CYCs safeguarding lead.	JG
2026/16	CYC	1 x Resident	13/08/2026	The complainant alleges the Cllr had used their intellectual property for their road safety campaign,	The Deputy Monitoring Officer has spoken with the Council's Independent Person and assessed the complaint. This complaint is broadly similar to the previous complaint submitted, the Independent Person maintained the view that this is not a conduct issue and therefore has recommended that the case is closed and no further action is taken.	JG
2026/13	Parish	1 x Resident	28/07/2026	The complaint regards a FB post where the Cllr made comments about the complainant character and they felt it was rude, humiliating and borders on defamation.	The Independent Person reviewed the complaint submitted and concluded from those investigations that the case is "not in scope" as the comments were not addressed to the complainant. However, it was recommended that the Cllr familiarise themselves with some guidance on de-escalation techniques.	JG

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2026/11	2 x CYC	MP	16/06/2026	The complaint is regarding a letter which has been shared by 2 Councillors regarding changes proposed by the Boundary Commission. The complainant alleges the communication is misleading.	The Deputy Monitoring officer and Independent Person reviewed the complaint submitted, the Councillors response, and the relevant Code of Conduct. The conclusion from those investigations is that the councillors' responses focus on the provisional nature of the writing in their leaflet (the use of 'could', 'worst case scenario' etc). The complaint, however, has a focus on the accuracy of the information on the review processes involved. However, the Independent Persons recommended that Council Officers provide more clarity on the process.	JG
2026/17	CYC	Resident	14/08/2026	The complainant alleged the Cllr has breached the code of conduct and failed to uphold the core principles of Honesty, Openness, and Accountability when responding to a constituent query.	This complaint was assessed by the Deputy Monitoring Officer. It was determined that the comments were taken out of context and there was no case to answer.	JG